Dr. Deasún Ó Conchúir PMP (pronounce)

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Summary

Results-oriented professional with decades of experience, partnering with clients to help them succeed and execute their internal initiatives (projects, programs, change management etc) cost effectively by specialising in:

- Program & Project Management
- Process Implementation & BPM
- Virtual Working & Team Building
- Management of Change etc.

Sectoral Experience:

- o Financial Services
- Pharmaceuticals & Chemicals
- o IT & Electronics
- Telecommunications
- o Oil & Gas
- Food & Drink

- Healthcare
- Automotive
- Manufacturing
- Infrastructural Development
- Higher Education.

Clients include:



Skills & Capabilities

I have obtained extensive global experience in over 35 countries as:

- Program & Project Manager, Consultant
- Trainer & Coach, Keynote Speaker & Author

I hold a BSc in Electronic Engineering and a Doctorate in Biomedical Engineering. In addition to my consulting activities, I hold volunteer roles with the PMI (Project Management Institute) and the Biomedical Engineering division of Engineers Ireland, where I am a Chartered Engineer.

Speaking four languages: D, E, F, G (Deutsch, English, français, Gaeilge) fluently, I can reach about half of the 500 million of the EU in their native language.

Experience

Collaboration Consultant at Scatterwork GmbH

2008 - Present, Global - On-site and On-line

A Project Management Consultant with decades of global experience, partnering with clients to help them succeed and execute their internal initiatives (projects, programs etc) cost effectively. Client sectors include Oil & Gas, Financial Services, Pharmaceuticals & Chemicals, Telecommunications, Healthcare etc.

Board Volunteer Advisory Committee (BVAC) Member at the Project Management Institute January 2015 - Present

Volunteer member of a global team to evaluate and recommend candidates for PMI Board approval to serve on Board Support Committees and Task Teams.

Member - Engagement Committee for PMI Communities at PMI Educational Foundation January 2012 – August 2014, EMEA

Volunteer engagement, responsible for establishing the stewardship of PMI chapters in regions 8 and 12 (EMEA and Middle East), an area including approximately 120 countries. Involved supporting volunteers to formulate projects in their own region, maintaining good relations with chapters which had made a monetary contribution, as well as seeking interest from PMI Chapters which did not yet have an activity.

Established a monthly teleconference directly among PMIEF Liaisons in EMEA, migrating it to PMIEF staff and expanding the scope to global participation from approx. thirty countries.

VP Education & Certifications at PMI Switzerland Chapter

February 2011 - January 2012, Switzerland

Volunteer office, responsible for driving the strategy and impact of the Switzerland Chapter through opportunities related to education, industry and commerce.

Responsible in addition for managing chapter services relating to PMI certifications (PMP, CAPM etc), REPs (Registered Education Providers) and PDU (professional development unit) opportunities & records and the chapter bookstore.

I established the Educational Outreach program, consisting of five volunteer workstream teams, each with its own vision and objectives:

- **Project Management Research**: resulting in an invitation to the chapter to present a colloquium at the PMI Research Conference, Limerick, July 2012.
- **PMI Educational Foundation**: leading to initial contacts with NGOs in Geneva, the location of the United Nations.
- Agile Project Management
- **PMI Certifications in Academic Institutes**: Offering of the CAPM exam to students, as an integral part of their Executive MBA course at iimt University of Fribourg.
- REP (Registered Education Providers) & Commercial Liaison

PMO Consultant at Zurich Financial Services

August 2006 - 2007, Switzerland

Management of large and complex projects within a strategic general insurance business

and technology initiative across Europe.

This role included facilitating, monitoring and challenging the Project Planning and Coordination of Finance, Legal, Organization, IT, Complaints Handling and Training workstreams. Also responsible for seeking Development Opportunities, Problem Solving and Resolution Implementation for specific Business and Technical issues, Status Reporting and Risk Management.

PM Training Consultant at Stucki Leadership-Teambuilding Romandie SA April 2005 - July 2006, Switzerland

Developed and delivered Project Management programmes including Customized Planning Workshops, Consultancy and Training for Ciba, Novartis and Nestlé at global locations including China, USA, Finland, UK etc.

Also responsible for developing the Project Management capability and business for Stucki Romandie SA.

Project Management Consultant at TrainingOffice

2004 - 2005, Switzerland

Development and delivery of live training to accompany e-Learning programmes for industrial and commercial clients, principally in Switzerland.

Senior Project Management Consultant at Swiss Re

November 2000 - January 2004, Switzerland

Based in the Swiss Re Group's Project Management Organization, providing Project Management. Consultancy & Governance to Groupwide projects of the world's no. 2 in Reinsurance. The more significant assignments were:

Group Project Portfolio Planning: Consolidation of the annual Groupwide project portfolio. This involved extensive conceptional preparation of the project portfolio planning process, the evaluation of the projections for over a hundred projects as well as the detailed documentation to support the committee responsible for the authorization of the Swiss Re Group's overall Project Portfolio.

Project Manager and Project Management Consultant: I acted in these capacities for various larger projects in areas such as Reinsurance Underwriting, Information Security etc.

Project Reports Consolidation: This included all significant Groupwide projects, for which the consolidated reports were presented monthly to senior management, up to and including the Executive Board level.

Client & Process Manager at Compaq

February 2000 - November 2000, Belgium

Project Manager for an upgrade programme for seven Data Centres supporting the European pet food business of Friskies, a subsidiary of Nestlé, in more than a dozen countries. Each site ran an Alpha 4100 cluster configuration and was upgraded for disk storage capacity, controllers and Tru64 Unix.

Training Consultant at Sun Microsystems

October 1999 - February 2000, Great Britain

Establishment of Training Processes and Accreditation Programme at the Solution Centre to support several hundred new product introductions per annum. The target group across the Solution Centre and in partner companies had reached approximately four hundred Product Engineers, located in Britain, Germany and France.

This involved the assessment of the existing training arrangements throughout the "EMEA Geo" (Europe, Middle East and Africa region), evaluation and selection of intranet tools, porting of existing training material into the new environment and, finally, training in a successor to ensure future development.

Project Manager at Ministry of Environment, Hungary

May 1999 - October 1999, Hungary

This assignment was to Project Manage the Information & Awareness activity of the Integrated Pollution Prevention and Control (IPPC) programme, which was being implemented in the context of accession to the European Union.

The deliverables included a series of information seminars (in Hungarian language) for the 12 regional pollution inspectorates, as well as a website and CD (both bilingual). The purpose was to ensure that the results of the scientific and legal activities of the project were understood, both by government and private industry throughout Hungary.

Project Implementation Manager, Launch Office at Orange

December 1998 - May 1999, Switzerland

Responsible for the Project Managing the technical information programme, for approximately six hundred personnel on eight sites, to support the launch of the GSM 1800 mobile telephone business throughout Switzerland.

Topics included Products & Services, Computer Systems Commissioning, Call Centre Operation, Radio Planning, Transmission, Installation, Billing etc. The programme consisted of over a hundred separate information modules in French, German and English.

Consultant, Information Systems in Education for the European Commission September 1998 – December 1998, Estonia

Under the auspices of the European Union's Phare program to prepare new countries to transition to membership, the Estonian government identified that Information Systems in Education were critical, both as a teaching tool and to improve school administration.

Particularly important was leveraging from the expanding internet technology, making both rapid and cost effective access far more advanced than the typical situation which applied at the time.

This project established Information Systems and IT support for over seven hundred schools and twenty three thousand teachers throughout the country.

Billing System Information Consultant at Post & Telekom Austria

July 1998 - September 1998, Austria

Responsible for the Development of the Telephone Billing System Documentation. The user group consisted of approximately eleven hundred employees and the material was produced (in German) for use in every Post Office in Austria.

Principal at New Product Initiatives

1986 - 1998, Ireland

Customization, design and delivery of a range of IT and Project Management training products for various industrial sectors, particularly Telecommunications, IT, Manufacturing, Health Care etc. Awarded the contract for the EU programme to promote the use of CMM (Capability Maturity Model) throughout the Irish IT industry.

Other clients included Ericsson, Digital, Bausch & Lomb, Abbott, Learning Tree etc.

Education Volunteer at Gaelscoileanna

1980 - 1995, Ireland

During this period, I led a variety of educational initiatives to develop primary and secondary schooling in the Irish language (Gaelic), all of which continue to flourish and operate completely in Irish:

- Establishment of <u>Gaelscoil Phortlairge</u>, primary school. I was instrumental in finding the premises which permitted this school to open. Since then, it has moved to a permanent location.
- Establishment of Gaelcholáiste an Chláir, secondary school, which has been spectacularly successful in preparing students for university education, doubling the annual intake to two class groups to meet the demand.
- Establishment of Scléip, Irish language summer school for primary school children at Gaelcholáiste an Chláir. I specified the program for this two-week annual event and appointed the teachers for the first number of years. Secondary school students are integrated in the organization of this fun event for primary school students.
- Secretary of the Board of Management of Gaelscoil na hInse (primary school) for 3 years.

Lecturer in Manufacturing Technology at University of Limerick

1986 - 1990, Ireland

In addition to lecturing and supervising Masters students, I was instrumental in establishing the AMT (Advanced Manufacturing Technology) R&D unit within the university (now the <u>Enterprise Research Centre</u>). I obtained both participation and funding for the initial research from several computer companies, including Digital, Nixdorf, Northern Telecom etc.

I led the university's participation in a number of European Union-Phare projects, establishing funded research projects with partners from several countries, including Germany, France, Britain, Italy and Spain in addition to Ireland. I also updated and consolidated the teaching laboratory experiments for Bachelor students in Electronic Engineering.

R&D Manager at Westinghouse

1983 - 1986, Ireland

Combustion Control Division, developing products to reduce fuel consumption in fossil fuel power stations. Managed mixed team of Hardware, Mechanical and Software engineers. Most software elements were embedded at machine code level, a novelty at the time. I supported European users of the entire company product range in addition to managing the R&D and Drawing Office teams.

Head of School of Engineering at Waterford Regional Technical College 1976 - 1983. Ireland

Responsible for the development and management of the Engineering, Architecture, Construction and Apprentice courses and staff during a period of rapid expansion.

- <u>Established the first ever bachelor degree programs</u> in the South East of Ireland in Engineering & Construction, of which the structure persists right up to the present.
- Initiated the first European Union funded project in the Irish non-university sector for collaborative development of course materials with similar higher education establishments in Belgium and Luxembourg. This program included exchanges of staff over a five-year period.
- Managed the implementation of 12 off-site classrooms in addition to the construction of a Metal Fabrication workshop, to facilitate the strategic expansion of student numbers, despite a funding ban for new accommodation.
- Managed a portfolio of over eighty evening classes etc.
- Member of the NBST (National Board for Science & Technology), advising government on legislation to support non-university degree level provision in Ireland.
- During this period, I was a Member of and Examiner in Electronics for the NCEA (National Council for Educational Awards) Board of Technology.

Visiting Professor at the University of North Carolina at Boone 1980, USA

I delivered a summer semester lecture series to students of Educational Management.

R&D Engineer at Telectron

1974 -1976, Ireland

Publications

Overview of the PMBOK Guide

Springer-Verlag, 3rd edition 2012

This book is for everyone who wants a readable introduction to best practice Project Management, as described by the PMBOK® Guide 4th Edition of the Project Management Institute, "the world's leading association for the project management profession."

It is particularly useful for applicants for the PMI's PMP® (Project Management Professional) and CAPM® (Certified Associate of Project Management) examinations, which are based mostly on the PMBOK® Guide. This book can also be studied alone by anyone as a general introduction to Project Management. The style and language of this book have also been selected to make them particularly suitable for readers who use English as a foreign language.